





# PLD Models – Specifications, Key Features and Upgrades

## Tier 1 Chromebook: Lenovo 500e Chromebook Gen 4s

Price W/O GST (Enhanced Bundle):  
\$486.00

	Detailed Specifications	Upgrade Options
<b>Form</b>	2-in-1 Convertible	Upgrade to 4Y Warranty + Insurance Upgrade to Intel N250 Processor
<b>Processor</b>	Intel® Processor N150 (0.8GHz up to 3.60 GHz)	
<b>Memory</b>	8GB Soldered LPDDR5, 6400MT/s	   
<b>Storage</b>	64GB eMMC	
<b>Screen</b>	11.6"; Multi-Touch HD (1366 x 768) 250 NITS, Anti-Fingerprint	
<b>Weight</b>	1.33kg	
<b>Battery</b>	47 Wh (est. 928min), Rapid Charge (80% in 60 mins)	
<b>Stylus</b>	Garaged Lenovo Pen USI 2.0 Pressure Sensitivity: 4096; Tilt Sensitivity: NA	
<b>Camera</b>	Front: 720P Rear: 5 MP	
<b>Ports</b>	1x USB-A 3.; 2x USB-C 3.2 with Power delivery and Displayport; 1x HDMI 1.4; 1x Headphone Combo Jack (3.5mm)	
<b>WiFi</b>	Intel Wi-Fi 6E AX211 2X2 AX	
<b>Bluetooth</b>	Bluetooth 5.3	

# Lenovo Warranty



## Authorised Service Centre

### Walk-in Location:

CTHUB 1, 2 Kallang Ave #09-01 S(339407)

*3 mins walk from Bendemeer MRT*

### Operation Hours:

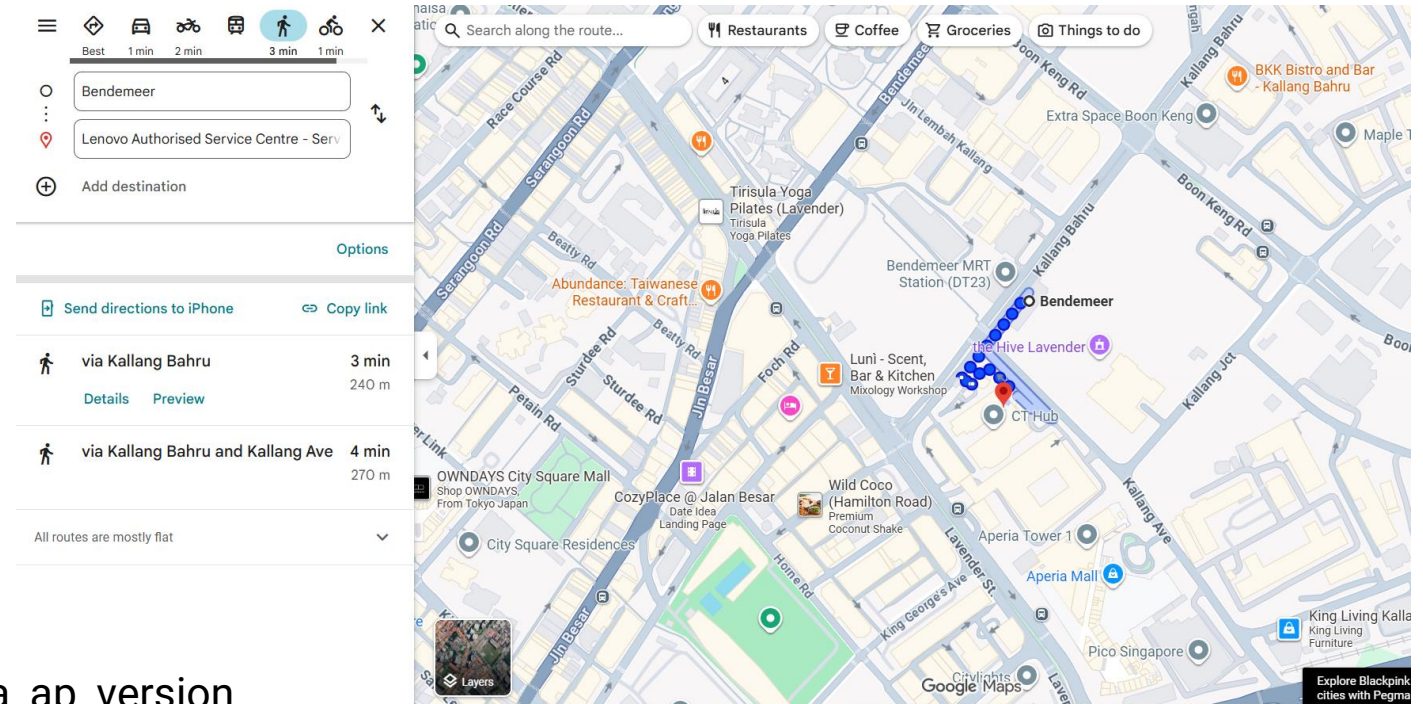
9am – 6PM (Mon-Fri)

9am – 1PM (Sat)

*Closed on Sunday and  
Public Holidays*

### Terms and conditions

[https://download.lenovo.com/lenovo/lsw/pcdsa\\_ap\\_version\\_08052024.pdf](https://download.lenovo.com/lenovo/lsw/pcdsa_ap_version_08052024.pdf)



## What's Covered

- Accidental Drops and Spills
- Cracked Screens
- Fire, Lightning and Electrical Surges
- Mechanical Failure

## What's NOT Covered

- Intentional damages (scratches, dents, or cracks not affecting product functionality or structural integrity);
- Theft or Loss/ Robbery
- Software-related Issues
- Removal or alteration of parts/accessories; damage to peripherals or third-party products (even if sold by Lenovo)

*Full Terms and conditions will be available online by Mid Oct*

# Lenovo Insurance



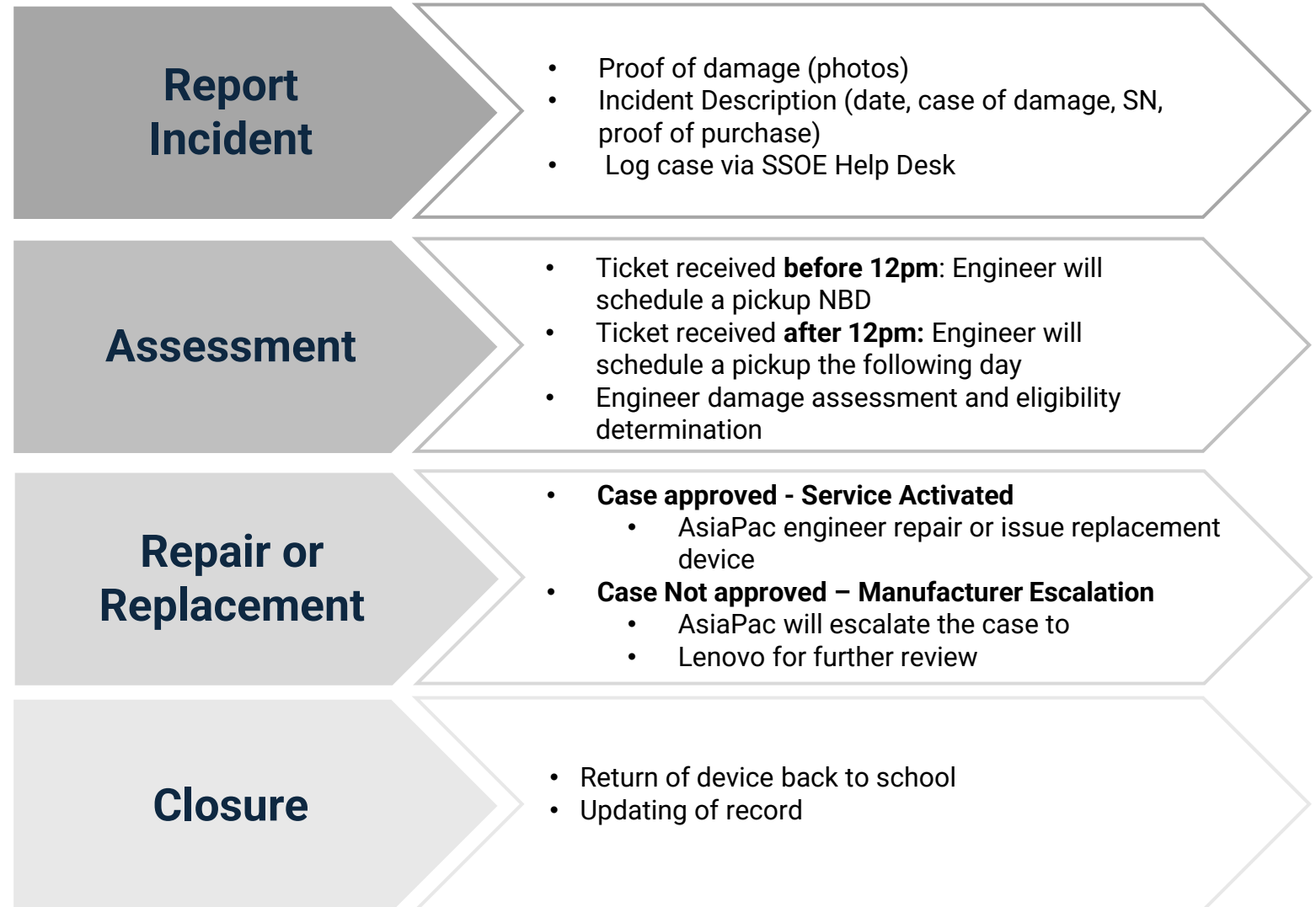
## Repair/Replacement Limits Table

Duration of Insurance Coverage	No. of Repair/Replacement Allowed
1 Year	1 Repair / 1 Replacement
3 Years or 4 Years	2 Repairs / 1 Replacement

The company's liability on the insured equipment under this policy will cease at the earliest of one of the following events:

- Any 2 repair claims within the policy year
- 1 replacement (subject to sum insured) within the policy year
- 1 repair + 1 replacement (in this scenario, repair claim must always come first)
- Claim limit: Up to the full device value

# How Claims Work



# Support Services & Point-of-Contact



## School Device Collection **RECOMMENDED**

- Before 12pm, engineer will schedule NBD collection
- After 12pm, engineer will collect the following day



## AsiaPac Service Centre

- Operation hours: 8.30am – 5.30pm (Mon – Thurs), 8.30am – 5pm (Fri)
- Sat and Sun Closed



TECHNICAL SUPPORT

## PDLP Technical Support

- [Pdlp.support@asiapac.com.sg](mailto:Pdlp.support@asiapac.com.sg) for technical enquiries